

NHS
Hounslow
Clinical Commissioning Group

Green Zone (Pavilion CG)
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Website: www.hounslowccg.nhs.uk/

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Dear Resident,

Hounslow Clinical Commissioning Group (CCG) is responsible for deciding how the health budget is spent on healthcare, on behalf of the population of Hounslow Borough. The CCG is led by local General Practitioners (GPs). Every GP practice in the borough is a member of our organisation and can influence which health and social care services we design and commission (buy) on your behalf.

We all need NHS services in different ways and at different times in our lives. We may well have a variety of experiences of healthcare – some excellent, and some not so good. What is important is that your views are shared and heard and that those responsible for local healthcare are responsive and make the necessary changes and improvements.

I am writing to encourage you to become involved, in some way, in influencing the type of healthcare services Hounslow CCG commission. This is a real opportunity to make your voice heard and to contribute to the decisions Hounslow CCG make. We encourage you to visit our website which will provide you with involvement and engagement opportunities <http://www.hounslowccg.nhs.uk/your-voice.aspx>

There are many ways Hounslow residents can get involved. For instance, most local GP practices have a Patient Participation Group (PPG) which welcomes patient involvement. Please contact your local GP practice for further information.

Hounslow CCG is on twitter. Why not join us, tell your friends and re-tweet our healthcare messages. Residents can also join Healthwatch Hounslow, which is part of the national group of Healthwatch organisations set up by Parliament to represent patients. Please see their website for further details <http://www.healthwatchhounslow.co.uk/>

Residents are always welcome to attend one of the monthly CCG Governing Body meetings, which are open to the public. Details are available on the CCG's website.

If you would like to be involved in any of these ways, please complete the reply slip attached to this letter and send it back to us in the envelope provided, or e mail to houccg.communications@nhs.net (you do not need a stamp to post the slip)

Chair: Dr Nicola Burbidge
Chief Officer: Clare Parker
Managing Director: Sue Jeffers

CWHHE is a collaboration between the Central London, West London, Hammersmith & Fulham, Hounslow and Ealing Clinical Commissioning Groups



We will then contact you to discuss the involvement type you have chosen and what will happen next. I look forward to hearing from you,

Yours Sincerely,

Sue Jeffers
Managing Director